

Nemours Children's Health Expands Access to Pediatric Behavioral Health Services in North Florida with CSX's \$250,000 Donation



JACKSONVILLE, Fla. (Feb. 19, 2025) - Nemours Children's Health announced a \$250,000 donation from CSX to address the increasing demand for pediatric behavioral health services. This funding will expand services to reach underinsured children across North Florida, with a particular focus on the underinsured and hard-to-reach families who may not have access to other resources.

The donation benefits the Pediatric Acute Telemental Health (PATH) program which provides video visits to North Florida area families with children ages 2 – 17 for mental health issues including ADHD, behavior problems, depression and anxiety.

In recent years, there has been a notable rise in mental health issues among children. Significant barriers, such as high costs and a shortage of providers, combined with increased demand, often result in wait times of six months or more for mental health services.

Founded in 2023, PATH offers children short term care with a licensed mental health provider within a week. The team of professionals provides assessment and treatment recommendations, crisis intervention, referrals and brief treatment options.

"We are deeply grateful to CSX for their generous gift to support our telemental health program," said R. Lawrence Moss, MD, FACS, FAAP, President and CEO of Nemours Children's Health. "Mental health challenges are rising among young people, and we want to do everything in our power to get kids the help they need as quickly as possible. This investment will help Nemours support more children across North Florida, particularly those who face barriers to in-person care."

A PATH appointment is a face-to-face video visit with a mental health professional. Children do not have to be a patient of Nemours Children's to access the program. PATH offers extended hours for appointments, as well as Saturday appointment times. PATH hours are Monday through Thursday 8 a.m. to 8 p.m., 8 a.m. to 5 p.m. on Friday, and every Saturday from 8 a.m. to 2 p.m. A visit can cost as little as \$0 or a copay, depending on insurance coverage of telehealth services.

"CSX is committed to strengthening the communities where we live and work – especially right here in our home of Jacksonville," said Joe Hinrichs, president and chief executive officer of CSX. "Partnering with Nemours Children's Health helps ensure that children and families in our community have the vital resources and access they need for high-quality care when they need it most."

To schedule an appointment:

- Request an appointment by calling (904) 697-3600 and follow the prompts to schedule an appointment
- Use the Nemours app to request an appointment
 1. Go to the [App Store](#) or [Google Play](#).
 2. Search for **Nemours** and download the app.
 3. Once the app has downloaded, you can make an appointment. If you do not already have a MyNemours account, go to "Sign Up" and follow the steps to create your account.

About Nemours Children's Health

Nemours Children's Health is one of the nation's largest multistate pediatric health systems, which includes two freestanding children's hospitals and a network of more than 70 primary and specialty care practices. Nemours Children's seeks to transform the health of children by adopting a holistic health model that utilizes innovative, safe, and high-quality care, while also addressing children's needs well beyond medicine. In producing the highly acclaimed, award-winning pediatric medicine podcast Well Beyond Medicine, Nemours underscores that commitment by featuring the people, programs and partnerships addressing whole child health. Nemours Children's also powers the world's most-visited website for information on the health of children and teens, [Nemours KidsHealth.org](https://www.nemourskidshealth.org).

"We are deeply grateful to CSX for their generous gift to support our telemental health program," said R. Lawrence Moss, MD, FACS, FAAP, President and CEO of Nemours Children's Health. "Mental health challenges are rising among young people, and we want to do everything in our power to get kids the help they need as quickly as possible. This investment will help Nemours support more children across North Florida, particularly those who face barriers to in-person care."

The Nemours Foundation, established through the legacy and philanthropy of Alfred I. duPont, provides pediatric clinical care, research, education, advocacy, and prevention programs to the children, families and communities it serves. For more information, visit [Nemours.org](https://nemours.org).

About CSX

CSX, based in Jacksonville, Florida, is a premier transportation company. It provides rail, intermodal and rail-to-truck transload services and solutions to customers across a broad array of markets, including energy, industrial, construction, agricultural and consumer products. For nearly 200 years, CSX has played a critical role in the nation's economic expansion and industrial development. Its network connects every major metropolitan area in the eastern United States, where nearly two-thirds of the nation's population resides. It also links more than 240 short-line railroads and more than 70 ocean, river and lake ports with major population centers and farming towns alike. More information about CSX Corporation and its subsidiaries is available at www.csx.com. Like us on Facebook ([http://facebook.com/OfficialCSX](https://facebook.com/OfficialCSX)) and follow us on X, formerly known as Twitter ([http://twitter.com/CSX](https://twitter.com/CSX)).

For further information: Leah Goodwyne, leah.goodwyne@nemours.org, (904) 676-2229.

<https://nemours.mediaroom.com/news-releases?item=123153>