Nemours

Nemours NICU Adds Technology to Keep Parents Connected to Their Fragile Newborns

AngelEye Health brings peace of mind to families, especially during COVID

Wilmington, Del. (December 10, 2020) When fragile babies need care in the Neonatal Intensive Care Unit (NICU), parents don't want to leave their bedside even for a moment - and now they don't have to. Nemours/Alfred I. duPont Hospital for Children has recently installed AngelEye Health video cameras at every NICU bedside. The cameras can be linked to any device with an internet connection, allowing parents and loved ones to check on their baby, anytime, from anywhere.

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AngelEye's secure, live-stream video allows families to see their child 24/7 using their phone, computer, or tablet. The bedside camera captures their every movement in real-time and also includes a one-way tool that allows the clinical staff to send text messages to parents.

With hospital visitation curtailed by the COVID-19 pandemic, only two visitors are permitted in NICU rooms at Nemours. This can be challenging for families who rely on an extended support system. The AngelEye technology offers siblings, grandparents and others who securely register a way to check in on NICU babies, see their progress and share remotely in special moments.

"These new cameras give parents the peace of mind that they can check on their baby at any time," said Christopher Beaty, RN, NICU Director of Nursing. "And the technology brings family members and loved ones together virtually when they can't be here in person."

Parents like Shaniqua Johnson of Sicklerville, NJ, appreciate AngelEye and the ability it affords her and family members to track her 10-week-old infant son in the NICU. Johnson has stayed with her baby on the unit since his delivery and admits it can be isolating, especially with visitation limits due to COVID. "It's been wonderful that I can do a load of laundry and check on the baby, that the staff can send texts on his progress even if I'm not in the room at the time," she said, adding: "With the new camera system, it's exciting for my sister to see him grow and comment on his milestones such as when he started feeding by mouth."

The AngelEye installation was funded primarily by theAuxiliary of the Alfred I. duPont Hospital for Children with additional support coming from the Superhero Project, which supports families with babies in NICUs. "The Auxiliary has a long history of funding projects that serve patients and families," said Auxiliary President Susan Flint. "In this - our 35th year of operation - we are proud and delighted that proceeds from sales in our gift shop enabled us to contribute the AngelEye system to help families stay connected to their little ones."

About Nemours Children's Health System

Nemours is an internationally recognized children's health system that owns and operates two free-standing children's hospitals: Nemours/Alfred I. duPont Hospital for Children in Wilmington, Del., and Nemours Children's Hospital in Orlando, Fla., along with more than 100 outpatient facilities in five states, delivering pediatric primary, specialty and urgent care. Nemours also powers the world's most-visited website for information on the health of children and teens, KidsHealth.org, and offers on-demand, online video patient visits through Nemours CareConnect. Established as The Nemours Foundation through the legacy and philanthropy of Alfred I. duPont, Nemours provides pediatric clinical care, research, education, advocacy and prevention programs to families in the communities it serves.

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