

Nemours Children's Health Partners with care.ai to Implement Enterprise Virtual Care Solutions Across its Hospital Systems

Nemours Children's will leverage care.ai's Smart Care Facility Platform and Always-Aware Ambient Sensors to enhance patient care, boost connectivity between patient families and clinicians.

ORLANDO, Fla. (Oct. 1, 2024) – Nemours Children's Health, one of the nation's largest multistate pediatric health systems, has partnered with care.ai, the category-defining AI smart care facility platform for healthcare, to implement virtual care solutions.

Nemours Children's hospitals in Wilmington, Delaware, and Orlando, Florida, will be two of the nation's first children's hospitals to deploy care.ai's transformative technology and the first multisite national pediatric health system with active plans to integrate this technology across a hospital network.

"Our deployment of this technology across our hospitals underscores our dedication to continuous improvement and innovation," said Bernie Rice, Senior Vice President and Chief Information Officer at Nemours Children's Health. "This new technology allows us to remain at the forefront of providing exceptional care to meet the unique needs of the pediatric population and the families we serve."

"At Nemours Children's Health, we are dedicated to pioneering innovative solutions to enhance the healthcare experience for both our patients and caregivers," said Jane Mericle, Chief Nursing Executive and Patient Operations Officer at Nemours Children's Health. "By leveraging care.ai's capabilities, we are poised to enhance our patient care delivery, streamline operations and further solidify our position as a leader in pediatric healthcare through the transformative impact this collaboration will bring."

care.ai is the artificial intelligence company redefining how care is delivered with its Smart Care Facility Platform and Always-Aware Ambient Intelligent Sensors. care.ai's solutions transform physical spaces into self-aware smart care environments to autonomously enhance and optimize clinical and operational workflows, delivering a transformative approach to virtual care models.

"Our collective mission is to deliver the best possible care experience for pediatric patients and their families, virtualize operational workflows to restore clinician time so they can have more timely and meaningful bedside care moments with patients and family," said Chakri Toleti, founder and CEO of care.ai. "Furthermore, pediatric patients and their families will benefit greatly from the immediate connectivity to their Smart Care Team on the care.ai platform. Bedside clinicians can now instantly invite and connect with virtual care team members, specialists, and remote family members on the screen in the pediatric patient's room."

Nemours Children's Health plans to install the technology in approximately 370 hospital rooms across its network. To date, care.ai has installed the technology in 65 rooms, and expects to have nearly 200 rooms operational by the end of 2024.

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About Nemours Children's Health

Nemours Children's Health is one of the nation's largest multistate pediatric health systems, which includes two free-standing children's hospitals and a network of more than 70 primary and specialty care practices. Nemours Children's seeks to transform the health of children by adopting a holistic health model that utilizes innovative, safe, and high-quality care, while also addressing children's needs well beyond medicine. In producing the highly acclaimed, award-winning pediatric medicine podcast Well Beyond Medicine, Nemours underscores that commitment by featuring the people, programs and partnerships addressing whole child health. Nemours Children's also powers the world's most-visited website for information on the health of children and teens, [Nemours KidsHealth.org](https://www.NemoursKidsHealth.org).

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The Nemours Foundation, established through the legacy and philanthropy of Alfred I. duPont, provides pediatric clinical care, research, education, advocacy, and prevention programs to the children, families and communities it serves. For more information, visit [Nemours.org](https://nemours.org).

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